



THE PERSON

ICT Platform Specialist

Criteria	Essential / Desirable	Method of Assessment
Qualification		
Level 4 or 5 standard of education (e.g. higher apprenticeship or foundation degree) or equivalent experience.	E	Application
Holds relevant professional qualification(s) e.g. Microsoft, HP hardware and networking, Firewalls/Security.	D	Application
Has a current (V4) ITIL Foundation qualification.	D	Application
Knowledge & Experience		
Minimum 3 years experience in ICT infrastructure/network/operations management.	E	Application
Knowledge and understanding of infrastructure management, physical and virtual servers, SAN, WAN, number of processors, amount of memory and storage allocations, and external interfaces.	E	Application and Interview
Use of tools and systems to manage virtualised environments; Server and Desktop Virtualisation; IaaS (Infrastructure as a Service); SaaS (Software as a Service); public and private cloud.	E	Application and Interview
Has broad understanding of Information Systems concepts and practice and a detailed knowledge of communications concepts and applications.	E	Application and Interview
Experience of managing changing priorities and situations.	E	Application and Interview
Experience of planning the use of resources and contributing to financial decisions.	E	Application and Interview
Experience of managing a diverse group of staff to ensure effective service delivery.	D	Application and Interview
An understanding of the Fire and Rescue Service and working with Trade Unions.	D	Interview
Skills & Abilities		
Able to perform a broad range of complex technical or professional work activities, in a variety of contexts.	E	Interview
Able to select appropriately from applicable standards, methods, tools and applications.	E	Interview
Capable of keeping up to date with industry technologies to evaluate and recommend products for future implementation.	E	Interview
Able to monitor and evaluate procedures/processes to recommend improvements and implement them where necessary.	E	Interview

Person Specification

Able to rapidly absorb new information and apply it effectively.	E	Interview
Capable of keeping up to date with relevant knowledge to ensure validity of work.	E	Interview
Excellent written, verbal and presentation skills including the ability to produce and share complex information.	E	Interview
Able to analyse and interpret data and information to support decision making.	E	Interview
Excellent level of interpersonal and negotiation skills, able to communicate professionally and tactfully to build constructive relationships.	E	Interview
Can effectively balance own work, priorities and deadlines against managing team(s).	E	Interview
Able to identify the need to change and successfully lead teams through periods of change.	E	Interview
Able to use professional judgement and diplomacy to make decisions.	E	Interview
Other		
The ability to travel around the county may be required.	E	Application Form
Willingness to work flexibly.	E	Application Form
Committed to safeguarding and promoting the welfare of children, young people and vulnerable adults.	E	Application Form
Contribute to a positive working environment ensuring commitment to equality and diversity.	E	Application Form